

# GAS RANGE USER INSTRUCTIONS

THANK YOU for purchasing this high-quality product. If you should experience a problem not covered in TROUBLESHOOTING, please visit our website at [www.estateappliances.com](http://www.estateappliances.com), [www.roperappliances.com](http://www.roperappliances.com) or [www.whirlpool.com](http://www.whirlpool.com) for additional information. If you still need assistance, call us at 1-800-253-1301.

You will need your model and serial number located on the oven frame behind the storage drawer panel.

Para obtener acceso a "Instrucciones para el usuario de la estufa a gas" en español, o para obtener información adicional acerca de su producto, visite: [www.estateappliances.com](http://www.estateappliances.com), [www.roperappliances.com](http://www.roperappliances.com) o [www.whirlpool.com](http://www.whirlpool.com)

Tenga listo su número de modelo completo. Puede encontrar su número de modelo y de serie en la etiqueta en el marco del horno, detrás del panel del cajón de almacenamiento.

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# RANGE SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

**⚠ DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

**WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.**

- **Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**
- **WHAT TO DO IF YOU SMELL GAS:**
  - **Do not try to light any appliance.**
  - **Do not touch any electrical switch.**
  - **Do not use any phone in your building.**
  - **Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.**
  - **If you cannot reach your gas supplier, call the fire department.**
- **Installation and service must be performed by a qualified installer, service agency or the gas supplier.**

**WARNING:** Gas leaks cannot always be detected by smell.

Gas suppliers recommend that you use a gas detector approved by UL or CSA.

For more information, contact your gas supplier.

If a gas leak is detected, follow the "What to do if you smell gas" instructions.

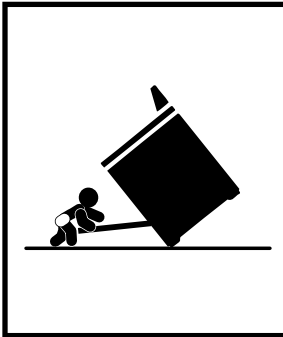
The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the State of California to cause cancer, birth defects, or other reproductive harm, and requires businesses to warn of potential exposure to such substances.

**WARNING:** This product contains a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm.

This appliance can cause low-level exposure to some of the substances listed, including benzene, formaldehyde, carbon monoxide, toluene, and soot.

## The Anti-Tip Bracket

The range will not tip during normal use. However, the range can tip if you apply too much force or weight to the open door without the anti-tip bracket fastened down properly.



### **WARNING**

#### Tip Over Hazard

**A child or adult can tip the range and be killed.**

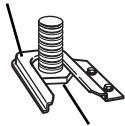
**Connect anti-tip bracket to rear range foot.**

**Reconnect the anti-tip bracket, if the range is moved.**

**See the installation instructions for details.**

**Failure to follow these instructions can result in death or serious burns to children and adults.**

#### Anti-Tip Bracket



Range Foot

**Making sure the anti-tip bracket is installed:**

- Slide range forward.
- Look for the anti-tip bracket securely attached to floor.
- Slide range back so rear range foot is under anti-tip bracket.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electrical shock, injury to persons, or damage when using the range, follow basic precautions, including the following:

■ **WARNING:** TO REDUCE THE RISK OF TIPPING OF THE RANGE, THE RANGE MUST BE SECURED BY PROPERLY INSTALLED ANTI-TIP DEVICES. TO CHECK IF THE DEVICES ARE INSTALLED PROPERLY, SLIDE RANGE FORWARD, LOOK FOR ANTI-TIP BRACKET SECURELY ATTACHED TO FLOOR, AND SLIDE RANGE BACK SO REAR RANGE FOOT IS UNDER ANTI-TIP BRACKET.

■ **WARNING:** NEVER use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and overheating of the oven.

■ **WARNING:** NEVER cover any slots, holes or passages in the oven bottom or cover an entire rack with materials such as aluminum foil. Doing so blocks air flow through the oven and may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.

■ **CAUTION:** Do not store items of interest to children in cabinets above a range or on the backguard of a range – children climbing on the range to reach items could be seriously injured.

- Proper Installation – The range, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electrical Code, ANSI/NFPA 70*. Be sure the range is properly installed and grounded by a qualified technician.
- This range is equipped with a three-prong grounding plug for your protection against shock hazard and should be plugged directly into a properly grounded receptacle. Do not cut or remove the grounding prong from this plug.
- Disconnect power before servicing.
- Injuries may result from the misuse of appliance doors or drawers such as stepping, leaning, or sitting on the doors or drawers.
- Maintenance – Keep range area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.
- Storage in or on the Range – Flammable materials should not be stored in an oven or near surface units.
- Top burner flame size should be adjusted so it does not extend beyond the edge of the cooking utensil.

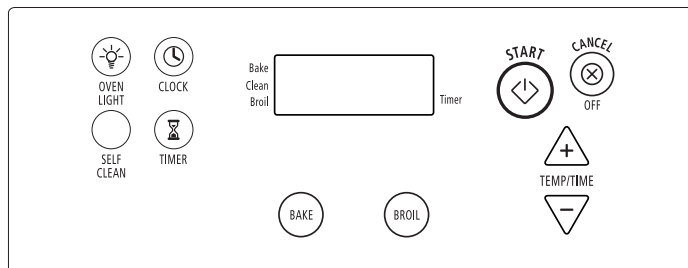
#### **For self-cleaning ranges –**

- Before Self-Cleaning the Oven – Remove broiler pan and other utensils. Wipe off all excessive spillage before initiating the cleaning cycle.

## SAVE THESE INSTRUCTIONS

# FEATURE GUIDE

This manual covers several models. Your model may have some or all of the items listed. Refer to this manual or the Frequently Asked Questions (FAQs) section of our website at [www.estateappliances.com](http://www.estateappliances.com), [www.roperappliances.com](http://www.roperappliances.com) or [www.whirlpool.com](http://www.whirlpool.com) for more detailed instructions.



KEYPAD	FEATURE	INSTRUCTIONS
<b>OVEN LIGHT</b>	<b>Oven cavity light</b>	While the oven door is closed, press OVEN LIGHT to turn the light on and off. The oven light will come on when the oven door is opened. The oven light will not come on during the Self-Clean cycle.
<b>SELF-CLEAN</b>	<b>Self-clean cycle (on some models)</b>	See the "Range Care" section.
<b>CLOCK</b>	<b>Clock</b>	The Clock uses a 12-hour cycle with a.m. and p.m. <ol style="list-style-type: none"> <li>1. Check that the oven is off.</li> <li>2. Press CLOCK.</li> <li>3. Press TEMP/TIME "+" or "-" arrow pads to set the time of day, including a.m. or p.m.</li> <li>4. Press CLOCK or START.</li> </ol>
<b>TIMER</b>	<b>Oven timer</b>	The Timer can be set in hours or minutes up to 12 hours and 59 minutes. <ol style="list-style-type: none"> <li>1. Press TIMER.</li> <li>2. Press TEMP/TIME "+" or "-" arrow pads to set the length of time.</li> <li>3. Press START to begin the countdown. If enabled, end-of-cycle tones will sound at end of countdown.</li> <li>4. Press TIMER twice to cancel the Timer. Do not press the CANCEL/OFF keypad because the oven will turn off.</li> <li>5. If the TIMER is running, but not in the display, press TIMER to display the countdown for 5 seconds.</li> </ol>
<b>BAKE</b>	<b>Baking and roasting</b>	<ol style="list-style-type: none"> <li>1. Press BAKE.</li> <li>2. Press TEMP/TIME "+" or "-" arrow pads to set a temperature other than 350°F (175°C) in 5° increments between 170°F and 525°F (75°C and 275°C).</li> <li>3. Press START.</li> <li>4. To change the temperature repeat Step 2. Press START or wait 5 seconds for the change to take effect.</li> <li>5. Press CANCEL/OFF when finished.</li> </ol>
<b>BROIL</b>	<b>Broiling</b>	<ol style="list-style-type: none"> <li>1. Position cookware in oven and close the oven door.</li> <li>2. Press BROIL.</li> <li>3. Press TEMP/TIME "+" or "-" arrow pads to change the temperature in 5°F (5°C) increments between 300°F and 525°F (150°C and 275°C).</li> <li>4. Press START.</li> <li>5. Press CANCEL/OFF when finished.</li> </ol>
<b>START</b>	<b>Cooking start</b>	The Start pad begins any oven function. If Start is not pressed within 5 seconds, "PUSH?" or "PSH" appears in the display. If Start is not pressed within 1 minute after pressing a keypad, the function is canceled and the time of day is displayed.
	<b>Oven control lockout</b>	<ol style="list-style-type: none"> <li>1. Check that the oven is off.</li> <li>2. Press and hold the START keypad for 3 seconds.</li> <li>3. A tone will sound, and "Loc" will be displayed.</li> <li>4. Repeat to unlock. Only the CLOCK, OVEN LIGHT, and TIMER keypads will function with the controls locked.</li> </ol>
<b>CANCEL/OFF</b>	<b>Range function</b>	The Cancel/Off keypad stops any function except the Clock, Timer, and Oven Control Lockout.
<b>TEMP/TIME</b>	<b>Temperature and time adjust</b>	The "+" or "-" arrow pads are used to adjust time and temperature settings.

# COOKTOP USE

## ⚠️ WARNING



### Fire Hazard

Do not let the burner flame extend beyond the edge of the pan.

Turn off all controls when not cooking.

Failure to follow these instructions can result in death or fire.

Electric igniters automatically light the surface burners when control knobs are turned to IGNITE.

Before setting a control knob, place filled cookware on the grate. Do not operate a burner using empty cookware or without cookware on the grate.

### To Set:

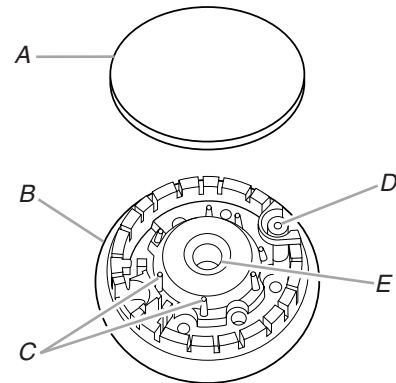
1. Push in and turn knob counterclockwise to IGNITE.  
All 4 surface burners will click. Only the burner with the control knob turned to IGNITE will produce a flame.
2. Turn knob to anywhere between HIGH and LOW.

**REMEMBER:** When range is in use or (on some models) during the Self-Cleaning cycle, the entire cooktop area may become hot.

### Power Failure

In case of prolonged power failure, the surface burners can be lit manually. Hold a lit match near a burner and turn knob counterclockwise to IGNITE. After burner lights, turn knob to setting.

## Sealed Surface Burners

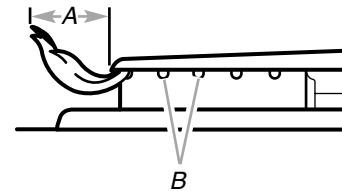


- A. Burner cap
- B. Burner base
- C. Alignment pins
- D. Igniter
- E. Gas tube opening

**IMPORTANT:** Do not obstruct the flow of combustion and ventilation air around the burner grate edges.

**Burner cap:** Always keep the burner cap in place when using a surface burner. A clean burner cap will help avoid poor ignition and uneven flames. Always clean the burner cap after a spillover and routinely remove and clean the caps according to the “General Cleaning” section.

**Gas tube opening:** Gas must flow freely throughout the gas tube opening for the burner to light properly. Keep this area free of soil and do not allow spills, food, cleaning agents or any other material to enter the gas tube opening. Keep spillovers out of the gas tube by always using a burner cap.



- A. 1-1½" (25-38 mm)
- B. Burner ports

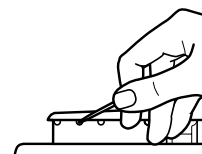
**Burner ports:** Check burner flames occasionally for proper size and shape as shown above. A good flame is blue in color, not yellow. Keep this area free of soil and do not allow spills, food, cleaning agents or any other material to enter the burner ports.

### To Clean:

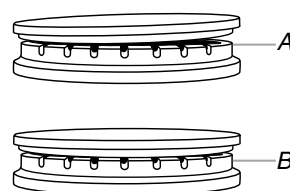
**IMPORTANT:** Before cleaning, make sure all controls are off and the oven and cooktop are cool. Do not use oven cleaners, bleach or rust removers.

1. Remove the burner cap from the burner base and clean according to “General Cleaning” section.
2. Clean the gas tube opening with a damp cloth.

- Clean clogged burner ports with a straight pin as shown. Do not enlarge or distort the port. Do not use a wooden toothpick. If the burner needs to be adjusted, contact a trained repair specialist.



- Replace the burner cap, making sure the alignment pins are properly aligned with the burner cap.



A. Incorrect  
B. Correct

- Turn on the burner. If the burner does not light, check cap alignment. If the burner still does not light, do not service the sealed burner yourself. Contact a trained repair specialist.

## OVEN USE

Odors and smoke are normal when the oven is used the first few times, or when it is heavily soiled.

**IMPORTANT:** The health of some birds is extremely sensitive to the fumes given off. Exposure to the fumes may result in death to certain birds. Always move birds to another closed and well-ventilated room.

## Electronic Oven Controls

### Control Display

The display will flash when powered up or after a power loss. Press CANCEL/OFF to clear. When oven is not in use the time of day is displayed. Indicator lights show functions that are in use.

### Tones

Tones are audible signals, indicating the following:

#### Basic Functions

##### One tone

- Valid pad press
- Oven is preheated (long tone)
- Function has been entered
- Reminder (on some models), repeating each minute after the end-of-cycle tones

##### Three tones

- Invalid pad press

##### Four tones

- End of cycle

### Fahrenheit and Celsius

The temperature is preset at Fahrenheit, but can be changed to Celsius.

**To change:** Press and hold BROIL for 5 seconds. A tone will sound, and “°C” or “°F” will appear on the display. Repeat to change back.

To exit mode, press CANCEL/OFF.

### Oven Temperature Control

**IMPORTANT:** Do not use a thermometer to measure oven temperature because opening the oven door may cause element cycling to give incorrect readings.

The oven provides accurate temperatures; however, it may cook faster or slower than your previous oven, so the temperature calibration can be adjusted. It can be changed in Fahrenheit or Celsius.

#### To Adjust Oven Temperature Calibration:

- Press and hold BAKE for 5 seconds until the oven display shows the current calibration, for example “0°F CAL” or “00.”
- Press the TEMP/TIME “+” or “-” arrow pads to increase or to decrease the temperature in 10°F (5°C) amounts. The adjustment can be set between 30°F (15°C) and -30°F (-15°C).
- Press START.

### Options Mode

Press and hold TIMER for 5 seconds, and “Opt” will appear. Use the TEMP/TIME keys to cycle through the following options. Press CANCEL to exit the mode.

#### End of Cycle Tones

“b1” (beep once) or “b” (continue to beep) will be displayed. Press TIMER to toggle through selection.

#### 12-Hour Shutoff

If “12 Hr” is displayed, the oven will automatically shut off after 12 hours. Press TIMER to toggle to “- Hr” to disable the 12-hour shutoff.

#### Oven Light with Door Open

“LOn” indicates that the oven light will turn on when the door is open. If “LOFF” is displayed, the oven light will turn on only with the oven light switch. Press TIMER to toggle through selection.

## Aluminum Foil

**IMPORTANT:** To avoid permanent damage to the oven bottom finish, do not line the oven bottom with any type of foil, liners or cookware.

For best cooking results, do not cover entire oven rack with foil because air must be able to move freely.

## Positioning Racks and Bakeware

**IMPORTANT:** To avoid permanent damage to the porcelain finish, do not place food or bakeware directly on the oven door or bottom.

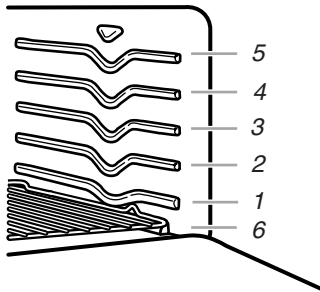
### Bakeware

To cook food evenly, hot air must be able to circulate. Allow 2" (5 cm) of space around bakeware and oven walls. Make sure that no bakeware piece is directly over another.

### Racks

- Position racks before turning on the oven.
- Do not move racks with bakeware on them.
- Make sure racks are level.

To move a rack, pull it out to the stop position, raise the front edge, and then lift out. Use the following illustration and charts as a guide.



### Rack Positions

Rack 5: 2-rack baking.

Rack 4: Use for broiling and toasting.

Rack 3: Most baked goods on a cookie sheet, jelly roll pan or muffin pan; casseroles; frozen convenience foods, frozen convenience foods.

Rack 2: Roasting small cuts of meat and poultry, pies, bundt and angel food cakes, yeast bread; quick breads; and 2-rack baking.

Rack 1: Roasting large cuts of meat and poultry.

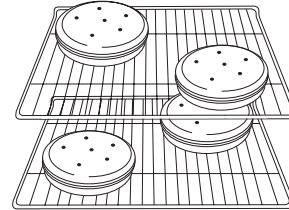
Rack 6: Extra-large items.

### Multiple Rack Cooking

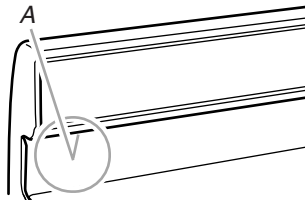
2-rack: Use rack positions 2 and 5.

### Baking Layer Cakes on 2 Racks

For best results when baking cakes on 2 racks use racks 2 and 5 for baking. Place the cakes on the racks as shown.



## Oven Vent



A. Oven vent

The oven vent releases hot air and moisture from the oven, and should not be blocked or covered. Blocking or covering the vent will cause poor air circulation, affecting cooking and cleaning results. Do not set plastics, paper or other items that could melt or burn near the oven vent.

## Baking and Roasting

The bake and broil burners cycle on and off in intervals. This feature is automatically activated when the oven is in use.

Before baking and roasting, position racks according to "Positioning Racks and Bakeware" section. When roasting, it is not necessary to wait for the oven preheat cycle to end before putting food in unless it is recommended in the recipe.

### Preheating

After START is pressed, the oven will display "PrE" until the temperature is above 170°F (75°C). Once 170°F (75°C) is reached, the display temperature will increase as the actual temperature of the oven increases. When the preheat temperature is reached, a tone will sound, and the selected temperature will appear on the display.

## Broiling

Broiling uses direct radiant heat to cook food. Changing the temperature when Custom Broiling allows more precise control when cooking. The lower the temperature, the slower the cooking. Thicker cuts and unevenly shaped pieces of meat, fish and poultry may cook better at lower broiling temperatures.

- For best results, use a broiler pan and grid. It is designed to drain juices and help avoid spatter and smoke.

If you would like to purchase a broiler pan, one may be ordered. Please refer to the cover for contact information. Ask for Part Number 4396923.

It is not necessary to preheat the oven before putting food in unless recommended in the recipe. Position food on grid in a broiler pan, then place it in the center of the oven rack. Close the door to ensure proper broiling temperature.

# RANGE CARE

## Self-Cleaning Cycle (on some models)

### **WARNING**



#### **Burn Hazard**

**Do not touch the oven during the Self-Cleaning cycle.**

**Keep children away from oven during Self-Cleaning cycle.**

**Failure to follow these instructions can result in burns.**

**IMPORTANT:** The health of some birds is extremely sensitive to the fumes given off during the Self-Cleaning cycle. Exposure to the fumes may result in death to certain birds. Always move birds to another closed and well-ventilated room.

Do not block the oven vent(s) during the Self-Cleaning cycle. Air must be able to move freely. Depending on your model, see "Oven Vent" section.

Do not clean, rub, damage or move the oven door gasket.

#### **Prepare Range**

- Remove the broiler pan, grid, cookware and bakeware, all cooking utensils, oven racks and aluminum foil and, on some models, the temperature probe from the oven.
- Use a damp cloth to clean inside door edge and the 1½" (3.8 cm) area around the inside oven cavity frame, being certain not to move or bend the gasket.
- Remove plastic items from the cooktop because they may melt.
- Remove all items from the storage drawer.

#### **How the Cycle Works**

**IMPORTANT:** The heating and cooling of porcelain on steel in the oven may result in discoloring, loss of gloss, hairline cracks and popping sounds.

Before self-cleaning, make sure the door is completely closed or the door will not lock and the self-cleaning cycle will not begin.

Once the oven has completely cooled, remove ash with a damp cloth. To avoid breaking the glass, do not apply a cool damp cloth to the inner door glass before it has completely cooled.

To stop the self-cleaning cycle at anytime, press CANCEL/OFF. If the temperature is too high the oven door will remain locked and "cool" and "locked" will be displayed.

Once the cleaning temperature has been reached, the electronic control requires a 12-hour delay before another self-clean cycle can be started.

The oven light will not function during the self-cleaning cycle.

#### **Electronic Oven Control with Adjustable Self-Clean (HI - LO)**

The self-cleaning cycle can be set at HI self-clean time (4 hours 30 minutes) or LO self-clean time (3 hours 30 minutes). The suggested clean times are 3 hours 30 minutes for light soil, or 4 hours 30 minutes for heavy soil. The last 30 minutes of the cycles is for cool down.

#### **To Self-Clean:**

1. Press SELF CLEAN to set the clean time to HI (4 hours 30 minutes).
2. Press the TEMP/TIME "+" or "-" arrow pads to cycle between LO and HI clean time.
3. Press START.  
The oven door will automatically lock. The CLEAN indicator light will be displayed. The time remaining will also be displayed.
4. When the self-clean cycle is complete and the oven cools, the CLEAN indicator light will turn off.
5. When the oven is completely cooled, remove ash with a damp cloth.



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## General Cleaning

**IMPORTANT:** Before cleaning, make sure all controls are off and the oven and cooktop are cool. Always follow label instructions on cleaning products. For additional information, you can visit the Frequently Asked Questions (FAQs) section of our website at [www.estateappliances.com](http://www.estateappliances.com), [www.roperappliances.com](http://www.roperappliances.com) or [www.whirlpool.com](http://www.whirlpool.com).

Soap, water and a soft cloth or sponge are suggested first unless otherwise noted.

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### EXTERIOR PORCELAIN ENAMEL SURFACES (on some models)

Food spills containing acids, such as vinegar and tomato, should be cleaned as soon as the entire range is cool. These spills may affect the finish.

#### Cleaning Method:

- Glass cleaner, mild liquid cleaner or nonabrasive scrubbing pad:  
Gently clean around the model and serial number plate because scrubbing may remove numbers.
- All-Purpose Appliance Cleaner Part Number 31682 (not included):  
See cover for contact information.

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### STAINLESS STEEL (on some models)

**NOTE:** To avoid damage to stainless steel surfaces, do not use soap-filled scouring pads, abrasive cleaners, Cooktop Cleaner, steel-wool pads, gritty washcloths or abrasive paper towels. Damage may occur to stainless steel surfaces, even with one-time or limited use.

#### Cleaning Method:

Rub in direction of grain to avoid damaging.

- Stainless Steel Cleaner and Polish Part Number 31462 9not included):  
See cover for contact information.

Liquid detergent or all-purpose cleaner:  
Rinse with clean water and dry with soft, lint-free cloth.

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### METALLIC PAINT (on some models)

Do not use abrasive cleaners, cleaners with bleach, rust removers, ammonia or sodium hydroxide (lye) because paint surface may stain.

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### PORCELAIN-COATED GRATES AND CAPS

Food spills containing acids, such as vinegar and tomato, should be cleaned as soon as the cooktop, grates and caps are cool. These spills may affect the finish.

To avoid chipping, do not bang grates and caps against each other or hard surfaces such as cast iron cookware.

Do not reassemble caps on burners while wet.

Do not clean in the Self-Cleaning cycle.

#### Cleaning Method:

- Nonabrasive plastic scrubbing pad and mildly abrasive cleanser:  
Clean as soon as cooktop, grates and caps are cool.
- Dishwasher (grates only, not caps):  
Use the most aggressive cycle. Cooked-on soils should be soaked or scrubbed before going into a dishwasher.
- Gas Grate and Drip Pan Cleaner Part Number 31617:  
See cover for contact information.

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### SURFACE BURNERS

- See “Sealed Surface Burners” section.

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### COOKTOP CONTROLS

To avoid damage to the cooktop controls, do not use steel wool, abrasive cleansers or oven cleaner.

To avoid damage, do not soak knobs. When replacing knobs, make sure knobs are in the OFF position.

On some models, do not remove seals under knobs.

#### Cleaning Method:

- Soap and water:  
Pull knobs straight away from control panel to remove.

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### CONTROL PANEL AND OVEN DOOR EXTERIOR

To avoid damage to the control panel, do not use abrasive cleaners, steel-wool pads, gritty washcloths or abrasive paper towels.

#### Cleaning Method:

- Glass cleaner and soft cloth or sponge:  
Apply glass cleaner to soft cloth or sponge, not directly on panel.
- All-Purpose Appliance Cleaner Part Number 31682 (not included):  
See cover for contact information.

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### OVEN RACKS

#### Cleaning Method:

- Steel-wool pad
- For racks that have discolored and are harder to slide, a light coating of vegetable oil applied to the rack guides will help them slide.

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### STORAGE DRAWER

Check that storage drawer is cool and empty before cleaning.

#### Cleaning Method:

- Mild detergent

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## Oven Light

The oven light is a standard 40-watt appliance bulb. Before replacing, make sure the oven and cooktop are cool and the control knobs are in the off position.

#### To Replace:

1. Unplug range or disconnect power.

2. Turn the glass bulb cover in the back of the oven counterclockwise to remove.
3. Turn bulb counterclockwise to remove from socket.
4. Replace bulb, then bulb cover by turning clockwise.
5. Plug in range or reconnect power.


# TROUBLESHOOTING

First try the solutions suggested here or visit our website and reference Frequently Asked Questions (FAQs) to possibly avoid the cost of a service call.

[www.estateappliances.com](http://www.estateappliances.com), [www.roperappliances.com](http://www.roperappliances.com) or [www.whirlpool.com](http://www.whirlpool.com)

## Nothing will operate

**⚠ WARNING**



**Electrical Shock Hazard**  
**Plug into a grounded 3 prong outlet.**  
**Do not remove ground prong.**  
**Do not use an adapter.**  
**Do not use an extension cord.**  
**Failure to follow these instructions can result in death, fire, or electrical shock.**

- **Is the power supply cord unplugged?**  
Plug into a grounded 3 prong outlet.
- **Household fuse blown or circuit breaker tripped?**  
Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.
- **Is the main or regulator gas shutoff valve in the off position?**  
See Installation Instructions.
- **Is the range properly connected to the gas supply?**  
Contact a trained repair specialist or see Installation Instructions.

## Surface burners will not operate

- **Is the oven in self-clean?**  
Surface burners will not operate during self-clean cycle.
- **Is the control knob set correctly?**  
Push in knob before turning to a setting.
- **Is this the first time the surface burners have been used?**  
Turn on any one of the surface burner knobs to release air from the gas lines.
- **Are the burner ports clogged?**  
See "Sealed Surface Burners" section.

## Surface burner flames are uneven, yellow and/or noisy

- **Are the burner ports clogged?**  
See "Sealed Surface Burners" section.
- **On models with caps, are the burner caps positioned properly?**  
See "Sealed Surface Burners" section.
- **Is propane gas being used?**  
The range may have been converted improperly. Contact a service technician or see cover for contact information.

## Surface burner makes popping noises

- **Is the burner wet?**  
Let it dry.

## Gas range noises during Bake and Broil operations

Noises that may be heard during the Bake and Broil operations: Whooshing, Poof, Clicking, Snaps, Pop

These sounds are normal operational noises that can be heard each time the Bake or Broil burners ignite during the cycle.

- A pop can be heard when the gas valve is opening or cycling on and will make a single pop when it snaps open from the solenoid. It sounds similar to a suction cup being pulled off of a piece of glass.
- The igniters will click several times until the flame is detected. These are short clicking sounds like tapping a nail onto a piece of glass.
- A whooshing or poof sound is heard when the Bake or Broil burner ignites.
- On some models, a clicking sound can be heard when the convection fan relay cycles on and off.

## Excessive heat around cookware on cooktop

- **Is the cookware the proper size?**  
Use cookware about the same size as the surface cooking area, element or surface burner. Cookware should not extend more than 1/2" (1.3 cm) outside the cooking area.

## Cooktop cooking results not what expected

- **Is the proper cookware being used?**  
Ideal cookware should have a flat bottom, straight sides and a well fitting lid, and the material should be of a medium to heavy thickness.
- **Is the control knob set to the proper heat level?**  
See "Cooktop Use" section.
- **Is the range level?**  
Level the range. See the Installation Instructions.

## Oven will not operate

- **Is this the first time the oven has been used?**  
Turn on any one of the surface burner knobs to release air from the gas lines.
- **Is the electronic oven control set correctly?**  
See "Electronic Oven Controls" section.

## Oven burner flames are yellow or noisy

- **Is propane gas being used?**  
The range may have been converted improperly. Contact a service technician or see cover for contact information.

## Oven temperature too high or too low

- **Does the oven temperature calibration need adjustment?**  
See "Oven Temperature Control" section of the "Electronic Oven Controls" section.

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### Display shows messages

- **Is the display showing a flashing time?**  
There has been a power failure. Clear the display. On some models, reset the clock, if needed. See “Clock” keypad feature in the “Feature Guide” section.
- **Is the display showing a letter followed by a number?**  
Depending on your model, press OFF/CANCEL or CANCEL/OFF to clear the display. See “Control Display” in the “Electronic Oven Controls” section. If it reappears, call for service. See cover for contact information.
- **Is the display showing a flashing “PUSH?” or “PSH”?**  
See the “Start” keypad feature in the “Feature Guide” section.

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### Self-Cleaning cycle will not operate

- **Is the oven door open?**  
Close the oven door all the way.
- **Has the function been entered?**  
See “Self-Cleaning Cycle” section.
- **Has a self-clean cycle been run in the past 12 hours?**  
If a self-clean cycle has been run, or canceled after the oven has reached temperature, you will have to wait 12 hours to restart.

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### Oven cooking results not what expected

- **Is the range level?**  
Level the range. See the Installation Instructions.
- **Is the proper temperature set?**  
Double-check the recipe in a reliable cookbook.
- **Is the proper oven temperature calibration set?**  
See “Oven Temperature Control” section of the “Electronic Oven Controls” section.
- **Was the oven preheated?**  
See “Baking and Roasting” section.
- **Are the racks positioned properly?**  
See “Positioning Racks and Bakeware” section.
- **Is there proper air circulation around bakeware?**  
See “Positioning Racks and Bakeware” section.
- **Is the batter evenly distributed in the pan?**  
Check that batter is level in the pan.
- **Is the proper length of time being used?**  
Adjust cooking time.
- **Has the oven door been opened while cooking?**  
Oven peeking releases oven heat and can result in longer cooking times.
- **Are baked items too brown on the bottom?**  
Move rack to higher position in the oven.
- **Are pie crust edges browning early?**  
Use aluminum foil to cover the edge of the crust and/or reduce baking temperature.

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## ACCESSORIES

### Stainless Steel Cleaner and Polish

(stainless steel models)  
Order Part Number 31462

### All-Purpose Appliance Cleaner

Order Part Number 31682

### Gas Grate and Drip Pan Cleaner

Order Part Number 31617

### Split-Rack with Removable Insert

Order Part Number 4396927

### Broiler Pan

Order Part Number 4396923

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# WHIRLPOOL CORPORATION MAJOR APPLIANCE WARRANTY

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## LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Parts and repair labor to correct defects in materials or workmanship. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. Outside the 50 United States and Canada, this limited warranty does not apply. Proof of original purchase date is required to obtain service under this limited warranty.

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## ITEMS EXCLUDED FROM WARRANTY

### This limited warranty does not cover:

1. Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
2. Service calls to repair or replace appliance light bulbs, air filters or water filters. Consumable parts are excluded from warranty coverage.
3. Repairs when your major appliance is used for other than normal, single-family household use or when it is used in a manner that is contrary to published user or operator instructions and/or installation instructions.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of consumables or cleaning products not approved by Whirlpool.
5. Cosmetic damage, including scratches, dents, chips or other damage to the finish of your major appliance, unless such damage results from defects in materials or workmanship and is reported to Whirlpool within 30 days from the date of purchase.
6. Any food loss due to refrigerator or freezer product failures.
7. Costs associated with the removal from your home of your major appliance for repairs. This major appliance is designed to be repaired in the home and only in-home service is covered by this warranty.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized Whirlpool servicer is not available.
10. The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
11. Major appliances with original model/serial numbers that have been removed, altered or cannot be easily determined. This warranty is void if the factory applied serial number has been altered or removed from your major appliance.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

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## DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

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If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies. 9/07

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For additional product information, in the U.S.A., visit [www.estateappliances.com](http://www.estateappliances.com), [www.roperappliances.com](http://www.roperappliances.com) or [www.whirlpool.com](http://www.whirlpool.com).

If you do not have access to the Internet and you need assistance using your product or you would like to schedule service, you may contact Whirlpool at the number below.

*Have your complete model number ready. You can find your model number and serial number on the label, located on the oven frame behind the storage drawer panel.*

For assistance or service in the U.S.A., call 1-800-253-1301.

If you need further assistance, you can write to Whirlpool with any questions or concerns at the address below:

Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

Please keep this User Instructions and model number information for future reference.

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**SP PN W10204511A**

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